## Еজ|गPTT

Annual Resultis FY18/19

Esprit Holdings Limited 18 September 2019

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## AGENDA FOR TODAY

Introduction
Overview and Analysis of Annual Results
Strategy Update
Q\&As

## OVERVIEW OF ANNUAL RESULTS FOR FY18/19

- During the year, management team had stayed highly focused and began working intensely on the execution of the Strategy Plan announced in the Investor Day in November 2018 to correct the weaknesses of Esprit.
$>$ Re-cap of Strategy Plan - Bold changes to
- Build a new model for our business in all channel
- Build a powerful organization and restructure the cost base
- Strategy Plan is well underway and has already been yielding results contributing to improvement in operational metrics. The performance of underlying operations show a loss of $\operatorname{HK} \$(587)$ million for the year under review, much improved compared with last financial year (FY17/18: HK\$(909) million).
- Positive developments for the first year of implementation have given us encouragement that we are on the right track. Our ability in execution has produced some clear and tangible results, specifically:
- Rate of revenue decline continued to narrow quarter-on-quarter throughout the financial year
- Improving trend for gross profit margin in 2H FY18/19 by less discount/markdowns despite investment in quality of products
- Retail comp-store sales for Europe returned to positive growth yoy in the fourth quarter
- Regular OPEX reduced by $16.6 \%$ yoy in LCY even though relevant measures of the Strategy Plan (e.g. staff reduction and closure/resizing of unprofitable stores) have only started to take effect in the second half of the financial year. Well on track to achieve the announced annualized expense savings target of HK\$2 billion over 2 years from FY17/18 level.
- Exceptional items have affected performance and represent one-off non-recurring restructuring costs totaling HK\$1,493 million, which are necessary to reduce losses and build a healthier platform for future growth.


## Analysis of



## INCOME STATEMENT



## INCOME STATEMENT



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## INCOME STATEMENT



## INCOME STATEMENT

| (in HK\$'m) | FY18/19 | FY17/18 | YoY change |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | HKD |  | LCY |  |
| Revenue | 12,932 | 15,455 | $\nabla$ | 16.3\% | $\nabla$ | 12.9\% |  |
| COGS | $(6,431)$ | $(7,534)$ | $\nabla$ | 14.6\% |  | 11.1\% | Net Exceptional Items |
| Gross profit | 6,501 | 7,921 | $\nabla$ | 17.9\% |  | 14.7\% | In line with amount previously |
| GP margin | 50.3\% | 51.3\% | $\nabla$ | 1.0\%pts |  | 1\%pts | announced in the Interim Period. |
| Regular OPEX | $(7,088)$ | $(8,830)$ | $\nabla$ | 19.7\% | $\nabla$ | 16.6\% | - Primarily related to measures under |
| (LBIT) of underlying operations | (587) | (909) |  |  |  |  | the Restructuring Plan which are necessary to build a healthier platform for future growth |
| Net exceptional items | $(1,493)$ | $(1,344)$ |  |  |  |  |  |
| (LBIT) | $(2,080)$ | $(2,253)$ |  |  |  |  | Including the Exceptional items, LBIT |
| Net interest income | 14 | 27 |  |  |  |  | was $\operatorname{HK}(2,080)$ million for FY18/19 |
| Net (taxation) | (78) | (328) |  |  |  |  |  |
| Net (loss) | $(2,144)$ | $(2,554)$ |  |  |  |  |  |

## INCOME STATEMENT



Revenue Analysis

## REVENUE BY MARKETS

(+ Reduction in space is in line with the Strategy Plan to close / resize unprofitable stores
† Revenue development compares favorably against space reduction in all markets, first time since $\mathrm{FY} 15 / 16$
(-) Rate of revenue decline continued to narrow quarter-on-quarter, mainly driven by Germany our largest market

( + The improving trend confirms the effectiveness of our Strategy Plan and management team's ability to execute

Group Revenue: HK\$12,932 million


## GERMANY

## Revenue shows positive trend of improvement <br> Rate of revenue decline continued to narrow quarter-onquarter <br> 

## Retail (excl. Eshop)

HK\$2,226 million (-12.8\% in LCY)
Revenue declined less than net sales area ( $-14.8 \%$ in sqm)
$\oplus$ Comp-store-sales saw improving trend half-on-half

† June 2019 comp-store-sales grew +4.8\% yoy despite two fewer trading days vs last year

## Wholesale (excl. Eshop)

HK\$2,200 million (-12.3\% in LCY)
Improving trend half-on-half
thanks to many initiatives in progress to build a best in class wholesale model to serve our wholesale partners


## REST OF EUROPE



## Retail (excl. Eshop)

 HK\$1,805 million ( $-7.6 \%$ in LCY)Revenue declined less than net sales area ( $-8.8 \%$ in sqm)
† Comp-store-sales saw improving trend half-on-half


June 2019 comp-store-sales grew +1.9\% yoy

## Wholesale (excl. Eshop)

HK\$1,754 million (-15.5\% in LCY)Revenue change half-on-half


- Due to lost of a few customers in Benelux.


## ASIA PACIFIC



## Retail (excl. Eshop)

 HK\$1,003 million (-34.0\% in LCY)Revenue developed in line with space ( $-35.5 \%$ in sqm)

- Excluding ANZ, revenue declined (-24.8\% in LCY) less than space reduction (-28.4\%)
- Comp-store-sales trend deteriorated in 2H FY18/19 due to decline in customer traffic

YoY in LCY


## Wholesale (excl. Eshop)

HK\$99 million (-12.1\% in LCY)Revenue change half-on-half


- Due to reduced order intake for some expected store closures


## ESHOP

## Europe

HK\$3,597 million (-4.8\% in LCY)

## 96.5\% of Global Eshop Revenue

Encouraged by positive growth in 4Q FY18/19

## APAC

HK\$131 million (-38.2\% in LCY)

- Only $3.5 \%$ of Global Eshop revenue
- Decline was mainly due to:
- Closure of ANZ Eshop in July 2018
- Decline in consumer traffic to the Eshop in Tmall


## Presiftaloility Analysis

## GROSS PROFIT MARGIN

1HFY18/19


2HFY18/19


## REGULAR OPEX

Restructuring Plan, there were significant reduction in operating expenses, with savings achieved across all the major cost lines

- We now have a much healthier cost base
- Well on track to achieve our annualized expense savings target of HK\$2 billion

|  |  |  | Change in \% |
| :--- | ---: | ---: | :---: |
| (in $\mathbf{H K} \$^{\prime} \boldsymbol{m}$ ) | FY18/19 | FY17/18 | LCY |
| Staff costs | 2,456 | 2,968 | $\nabla 13.9 \%$ |
| Occupancy costs | 2,088 | 2,526 | $\nabla 14.2 \%$ |
| Logistic expenses | 821 | 1,029 | $\nabla 17.2 \%$ |
| Marketing and advertising <br> expenses | 634 | 900 | $\nabla 26.7 \%$ |
| Depreciation | 455 | 528 | $\nabla 10.4 \%$ |
| Other operating costs | 634 | 879 | $\nabla 24.9 \%$ |
| Regular OPEX | 7,088 | 8,830 | $\nabla 16.6 \%$ |

## LBIT OF UNDERLYING OPERATIONS

- Relevant measures of the Strategy Plan only started to take effect in the second half of $\mathrm{FY} 18 / 19$, hence 2 H FY18/19 is more representative of the beneficial effect of the Strategy Plan:
- LBIT of Underlying Operations improved by HK\$518 million yoy for 2H FY18/19 despite seasonality, as compared to a deterioration of HK\$(196) million yoy for 1H FY18/19

| (in HK\$'m) | FY18/19 | FY17/18 | YoY Change <br> in HK\$'m |
| :--- | :---: | :---: | :---: |
| First Half | $(332)$ | $(136)$ | $\Delta(196)$ |
| Second Half | $(255)$ | $(773)$ | $\nabla 518$ |
| Full Year | $(587)$ | $(909)$ | $\nabla 322$ |

## NET EXCEPTIONAL ITEMS

- The Exceptional Items primarily comprise of one-off restructuring costs in connection with the strategic measures to:
- Eliminate unprofitable stores
- Becoming a leaner and a more efficient organization
- These are necessary to reduce losses and build a healthy platform for future growth
(in HK\$'m) ..... FY18/19
Net Exceptional Items
Net provision for store closures and onerous leases ..... (895)
One-off costs in relation to staff reduction plans ..... (354)
Inventory provision ..... (159)
Impairment of property, plant and equipment ..... (110)
Write-back of provision for one-off costs in relation to closure ..... 25
of ANZ operations$(1,493)$


## WORKING CAPITAL



## CAPITAL EXPENDITURE

- We stay vigilant in cash flow management and cost control
- Significant decrease in CAPEX due to high base last year attributable to investment in the extension of its distribution center in Mönchengladbach which has been completed



## RECENT DEVELOPMENT OF CASH POSITION

- The Group remained debt free with net cash of HK\$3,282 million
- Net cash utilization of $\operatorname{HK} \$(1,239)$ million in FY18/19 mainly due to:
- Cash used in the Restructuring Plan totaling


As at end of financial year

## Strategy Ujpclate

## THE RETURN TO SUSTAINABLE GROWTH AND PROFITABILITY

=SIPITT

Rebuild
the
iconic brand

Build a powerful
organization
and restructure the cost base

## STRATEGY PLAN - AS PRESENTED LAST NOVEMBER

- Brand: sharpen brand identity, know our customers and understand their needs
- Product: improve quality and fit, build a more commercial assortment, focus on key product categories
- Wholesale: create a best in class wholesale model and put our partners at the centre of our business
- New powerful organization: reduce complexity, improve accountability, develop a lean \& efficient organization
- Restructure store portfolio: eliminate loss-making areas of the business


We said:

## Bold changes are needed to retulirn to sustainalule growth and profitability

## Our Progjress

## A BRAND WITH A POINT OF VIEW



## March

Women's rights


May/June

## LGBTQ

rights



August
Under-privileged kids



September
Amazon
rainforest

## $\left(60^{\circ}\right.$

## A BRAND WITH A POINT OF VIEW



September/October campaign - This is Esprit


## A CLEAR PRODUCT MISSION FROM DAY ONE

| Product Handwriting |
| :---: |
| Balance <br> strong heritage <br> and modernity |



## NEW PROGRESSIVE DIRECTION FOR EDC

- Complete overhaul of EDC
- Urban street wear
- Target Gen Z, those now aged 16 to 24 years
- Already seeing signs of the new direction in the Spring 2020 collections

inspirational


## ESTPRTT

## SUSTAINABILITY IS IN OUR DNA



## BEST IN CLASS WHOLESALE MODEL

## TRUE PARTNERSHIP

- Partner Days to rebuild relationships
- Access to full range of products and to stock promotions
- Higher commission for Friends activation
"Esprit has put wholesale at the center once again. The Partner Days in March were an excellent way to show the new energy the brand has!"

- Franchise Partner Germany


## BEST IN CLASS WHOLESALE MODEL

## BEST SERVICE

- Much stronger NOOS program - core fabrics, simplified processes, better use of data
- State-of-the-art online ordering tool
- Delivery priority


## PROOF OF SUCCESS!

"We see a strong improvement in marketing: the new Fall Winter brand campaign launch "This Is Esprit" is powerful and aligned with the brand DNA Esprit. Going back to the early eighties inspirations was the best idea to make Esprit great and successful again"

Jacques Vuillermet - Franchise partner France
September 2019
"Our recent figures speak for themselves:
+3\% revenue/net sales
-40\% less markdowns
-15\% cost of sales
We couldn't be happier"

Heiko Ronge - Franchise Partner Germany
September 2019
> "In the latest collections we see a much sharper design direction. And the colors, patterns and styles reflect one hand-writing across women and men. It's great to see those iconic styles return!"

Thomas Vockeroth - Franchise partner Germany
September 2019
"Since we started collaborating with ESPRIT, there has been a significant improvement in product quality, from fabrics to finishings and fit. We buy every two months and, in each purchase, we perceive the evolution, especially remarkable in some key categories like fluid fabric blouses".

Juan José Gutiérrez de Arriba

- Buying Director Womenswear, El Corte Ingles, Spain September 2019
"We see a real increase in productivity in the last months. The new products are performing wella very welcome contribution for our shop floors."


## NEW ECOMMERCE PLATFORM

- New project to modernize and improve our web e-shop
- Selected leading global software company Salesforce as partner in the project
- The upgrade will give us greater flexibility and an improved customer experience
- A new digital ordering tool for our wholesale partners will be part of the project
- First markets to launch Spring 2020



## salesforce

## ASIA

- New store opened in Beijing on 30 August
- The space showcases our new store concept with its graphic, playful and expressive identity
- Created to inspire, surprise and bring joy to our customers
- Elements of the new store concept are now being tested and tried. Selective roll out to other Esprit spaces is now in planning



## ESPRIT IS A FULL PRICE BRAND

Europe


Radically changed markdown strategy
Target is to reach 50-60\% in the short term

## WE ARE INTERESTED IN PROFITABLE SALES

| Europe Retail (incl. E-shop) |  |
| :--- | :---: |
| Q4 FY18/19 | LCY \% |
|  |  |
| Revenue | $-3.5 \%$ |
| Gross Profit | $+1.0 \%$ |

We are only interested in profitable sales.
Q4 Europe retail sales including eshop were down $-3.5 \%$ LCY y-0-y
But retail gross profit was up +1\% LCY y-o-y
We believe in minimum 3-5 points of gross profit margin improvement over the next 3 years

## COSTS

## ESPRIT PEOPLE



## THE FUTURE IS BRIGHT!

- Quality will continue to improve
- New handwriting EDC
- Leading brand in sustainability
- Wholesale partners are happy and more profitable
- New state-of-the-art web platform
- Turning digital on all fronts
- Further reduction of discounts
- $\quad 3$ to 5 points higher gross profit margin
- Profitability in 2 to 2 and half years - no short cuts



## We stand for <br> Raclical Positivity. I_oving Our Customer: Quality, Always.

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## Raclical Positivity. I_oving Cur' Customer: Quality, Always.

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## OUTI.OOK

Revenue Low-double-digit \% decline as the focus is on healthy and profitable sales

## GP Margin

Regular OPEX

Aim for a slight improvement yoy mainly through having less discount while keeping retail price stable

High-single-digit \% yoy reduction mainly driven by (i) full-year effect of cost restructuring done in the past year, and (ii) ongoing store closures, partly offset by necessary spending in certain areas e.g., insourcing of ecommerce, IT, marketing, etc. to facilitate future growth

Remain selective but will increase yoy as the Group invests in relevant technology to facilitate a simple, fast and digitalized operating process

## Q\&As

